

BOARDWALK

BUGLE



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DISNEY'S BOARDWALK RESORT DIRECTORY OF SERVICES

DISNEYWORLD.COM

WELCOME

to Disney's BoardWalk Resort.
The boardwalk of the 20s and 30s
came to mean a relaxing escape
into the carefree days of fun
in the sun.

Seaside resorts were the most
popular attractions of their time
and, for many, the ultimate
vacation experience.

We hope your stay with us
reflects that same spirit.

The following pages are your guide
to all the sensational shopping,
fine dining and legendary
guest services available at
Disney's BoardWalk Resort.

Whatever we can do to make
your visit here as enjoyable as
the boardwalk era it recreates,
please do not hesitate to call.

THE CAST MEMBERS OF
DISNEY'S BOARDWALK RESORT

KEY TO THE WORLD

Your Resort identification card can identify you as a Guest of Disney's BoardWalk Resort. Please sign immediately and carry with you at all times (with admission media if necessary) during your stay. With proper prior authorization, you may use this card to charge (prior to check-out) directly to your Guest account at most shops, restaurants and recreation facilities at the Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios™, Disney's Animal Kingdom® Theme Park, Resort hotels, Disney's Fort Wilderness Resort & Campground, Downtown Disney® Marketplace, Downtown Disney® Pleasure Island and Downtown Disney® West Side. It may not be used for charging in the Walt Disney World Swan and Dolphin Hotels or at JELLYROLLS at Disney's BoardWalk Resort.

Your card must be shown prior to participating in recreational activities. This card will also provide you with complimentary parking at the Magic Kingdom® Park, Epcot®, Disney's Hollywood Studios™, or Disney's Animal Kingdom® Theme Park.

Your Resort identification card may also be used as valid admission media. Please check with Concierge for details.

INN'S & OUTS OF THE BOARDWALK

1. What time is check-in and check-out?

Check-in for the Inn is 3:00 p.m. and the Villas is 4:00 p.m. Check-out for the Inn and Villas is 11:00 a.m.

2. How do I get to the Theme Parks and Downtown Disney® area?

Transportation to Epcot® and Disney's Hollywood Studios™ is by Watercraft Motor Launch from the transportation dock. You may also use the walkways near ESPN Club to enter Epcot® and near Atlantic Dance Hall to enter Disney's Hollywood Studios™. Transportation to the Magic Kingdom® Park, Disney's Animal Kingdom® Theme Park and the Downtown Disney® area is by Motor Coach located at the Resort entrance.

3. Where can I purchase Park Tickets?

Magic Your Way tickets, Pleasure Island and dinner show tickets may be purchased at the Concierge desk. Touch FRONT DESK on your in-room phone for more information.

4. What are the Park hours?

Hours vary by season. Please reference WDW Today Channel 19, or touch FRONT DESK on your in-room phone for further information.

5. How do I retrieve my messages?

My message light is blinking.
Pick up the hand set and touch MESSAGE RETRIEVAL on your in-room phone.

6. How can I make dining arrangements?

These can be made at Concierge; or touch DINING OPTIONS on your in-room phone.

7. What is available from Community Hall?

Bikes, videos and books as well as equipment for tennis, ping pong, air hockey, foosball and fun noodles are also available. In some cases, charges may apply.

8. How can I contact Housekeeping or Maintenance?

Touch HOUSEKEEPING/MAINTENANCE on your in-room phone.

9. How can I send and receive Federal Express, UPS, mail, etc.?

When these items are received, we will deliver them to your room. If you would like to mail a letter, a mailbox is located next to the bellstand. Stamps are available for sale at Dundy's Sundries. To mail packages via Federal Express or UPS, please stop by the Business Center at the Conference Center for assistance.

10. Are there lifeguards on-duty at the pools and are towels available?

Lifeguards are only on-duty at the Luna Park pool. Hours may vary. Towels are available at all pools.

11. How can I connect to the internet?

High-Speed Internet Access is available in every Guest room. Consult the information sheet in your room for details. Also, Wireless Internet Access(WiFi) is available in the Main Lobby, main Conference Center common areas, Concierge level and by the Luna Park Pool. Ask at the Business Center for details.

NIGHTTIME ENTERTAINMENT



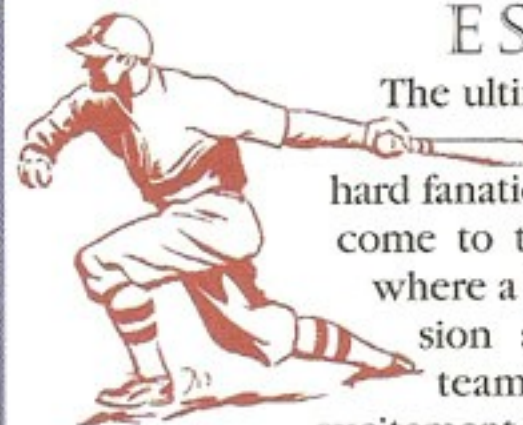
The place for music and dancing. Enjoy the ambiance of the 1920's dance club and music from

all decades. For more information call 407-939-2444.

(Must be 21 years of age or older to enter; entertainment and hours subject to change)

BOARDWALK ENTERTAINMENT

See the fun, the bizarre and the just plain weird when you catch the performers all along the boardwalk. Guests participate to make the silliness magical and the magic just plain silly.



ESPN CLUB

The ultimate in sports club entertainment, for the casual fan to the die-hard fanatic. If you can't be in the game, then come to the biggest sports party in town, where a huge video wall of over 100 television screens bring you your favorite teams live! Sports Hosts keep the excitement happening all night bringing you updates on all the scores and giving away free prizes.

Sing-along to your favorite songs as Jellyrolls features non-stop, live entertainment on two dueling pianos. You're invited to join in the fun as our piano players keep the party alive all night with singing, clapping and spontaneous surprises.

For more information, please call 407-560-8770

(Must be 21 years of age or older to enter; entertainment and hours subject to change)

Dueling Pianos and Sing-a-long

AT DISNEY'S BOARDWALK RESORT



BoardWalk Joe's

Freshly brewed coffee, cappuccino, espresso, flavored coffees and assorted snacks.

Open Daily

(Hours subject to change seasonally.)



"Cuisine of the Sun"

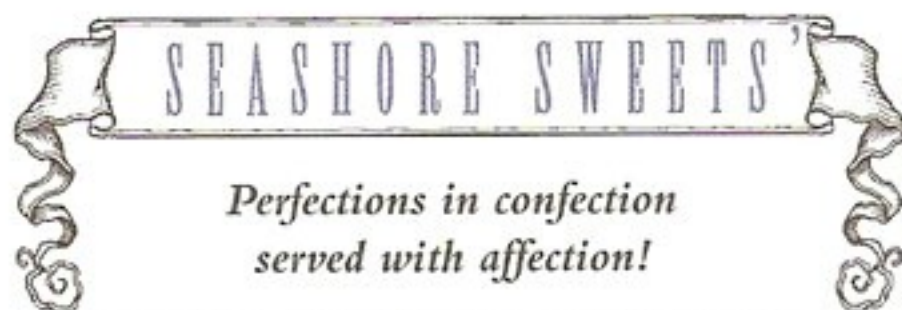
Savor the flavors of the Mediterranean cuisine at Spoodles.

Spoodles brings you the tastes of Greece, Morocco, Spain, North Africa, Italy and France and serves up an array of mouth-watering specialties in a fun family atmosphere. The lively, open kitchen turns food preparation into an art and invites you to participate in the process.

Spoodles encourages everyone to experience the latest trend in dining—mezza—where Guests sample and share a variety of dishes with others at their table.

Open for breakfast 7:30 a.m.–11:00 a.m. and dinner 5:00 p.m.–10:00 p.m. Outdoor dining is available seasonally, with a delightful waterfront view.

Pizza Window Hours:
12:00 Noon - 12:00 Midnight
(Hours subject to change.)



Perfections in confection
served with affection!

Seashore Sweets' is an old-fashioned sweet shop stocked with colorful candies, cookies and fresh-brewed coffee. And what BoardWalk trip would be complete without genuine salt water taffy, chocolate and hand-dipped ice cream? Don't miss the collection of authentic Miss America memorabilia and pageant pictures from the past to the present.

Open 1:00 p.m. - 11:00 p.m.
(Hours subject to change seasonally.)

The Belle Vue Room

Relax in a 1930's sitting room while reminiscing to the sounds of the Golden Years of radio. Enjoy the nostalgic music of such artists as Billie Holiday and Benny Goodman or comedy and adventure programs such as Blondie and Captain Midnight. Socialize, read or play board games while our staff tends to your every need.

Located in the Main Lobby of Disney's BoardWalk Inn, with an outdoor balcony overlooking Crescent Lake.

Breakfast 6:30 a.m. - 11:00 a.m.

Full bar 5:00 p.m. - 12 midnight.

(Hours subject to change seasonally.)



Leap into the Leaping Horse Libations – Luna Park's poolside bar.

Quench your sun-drenched thirst with an alcoholic or non-alcoholic specialty drink. If a quick bite is in order, then try our delicious sandwiches and snacks.

Open 11:00 a.m. until dusk (Hours subject to change seasonally.)



BoardWalk Bakery

The BoardWalk Bakery's open kitchen allows you to see our expert bakers in action, where every morning you can witness the most spectacular "Bun-rise" you'll ever see. Try our specially-made, fresh-baked goods, including muffins, rolls, sandwiches, cakes and breads. Our cappuccinos and espressos make a perfect compliment to any of our delicious delicacies.

Open 6:30 a.m. - 11:00 p.m.

(Hours subject to change seasonally.)

BIG RIVER GRILLE & BREWING WORKS

Taste the freshest beer in town as our on-site brewmasters create 5 hand-crafted beers right before your eyes. Three of those blends you can only find at the Big River Grille & Brewing Works—Tilt, Rocket Red and Wowzers. Dine on our pub-style menu, including Honey Dijon Chicken, Drunken Ribeye, Rocket Red Ribs, gourmet burgers and salads. Eat in or enjoy your meal right on the BoardWalk.

Hours: 11:30 a.m. - 11:00 p.m.

Bar open until 12 midnight



Seafood so fresh,
it has an attitude!

Dive into our "New American" cuisine at the Flying Fish Café. This new revolution in dining focuses on freshness and natural simplicity. Everything is prepared right before your eyes in our open kitchen. And if the kitchen is the stage, then your food is the star. Our menu changes constantly to reflect the seasonal availability of certain items. That means you are getting the freshest, most robust flavor in your food. Choose from an array of seafood, steaks and unique daily specialties.

Hours:

5:30 p.m. - 10:00 p.m. nightly
(Hours subject to change.)

GUEST SERVICES

AIRLINE CHECK-IN

You can check your luggage and receive your airline boarding pass right here at our Resort Airline Check-in Desk, located at the Front Desk. If you are departing on domestic flights from Orlando International Airport on participating air carriers, you can check in up to 12 but no less than 3 hours prior to your scheduled departure time. For more details, please visit the Resort Airline Check-in Desk.

ATM

An ATM machine is located next to Wyland Galleries.

BUSINESS CENTER

A complete office environment, including personal computers, facsimile machines, copier, mailing packages and secretarial service is available at Disney's BoardWalk Conference Center.

CHECK-IN

Check-in time is after 3:00 p.m. for The Inn and 4:00 p.m. for The Villas. For early travelers, every effort will be made to get you settled in as soon as possible.

CHECK-OUT

Check-out time is before 11:00 a.m. Express check-out is available to Guests with VISA®, MasterCard®, AmericanExpress®, Discover®, Diners Club and JCB. Please inquire at the Front Desk or Touch FRONT DESK on your in-room phone.

CREDIT CARDS

For charges incurred during your visit, we accept VISA®, MasterCard®, American Express®, Discover®, Diners Club, JCB, travelers' checks, cash or Disney Dollars. For information, Touch FRONT DESK on your in-room phone.

DISNEY'S MAGICAL EXPRESS SERVICE

If you are utilizing this service and would like assistance transporting your luggage to the motor coach departure location, please contact Bell Services.

DISNEY VACATION CLUB

Heard the Best Kept Disney Secret? To discover more about the *Disney Vacation Club* membership, just stop by the information desk in the lobby or the cart located on the Boardwalk, touch the *Disney Vacation Club* button on your in-room phone, or watch Channel 21.

FACSIMILE

For your convenience, facsimile services are available at Concierge. Service charges for incoming and outgoing facsimiles will be applied. For incoming facsimiles, *Disney's BoardWalk* Resort facsimile number is 407-939-5150.

FIRST AID

For all emergencies, Touch 911. First Aid centers are located within the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*™ and *Disney's Animal Kingdom*® Theme Park and are open during operating Park hours. Florida Hospital Central Care Walk-In Urgent Care Centers are open 8:00 a.m. to 12:00 midnight Monday-Friday and 8:00 a.m. to 8:00 p.m. Saturday and Sunday. There are many convenient locations, and transportation is provided by Central Care at no additional charge by dialing 407-239-6463. Many insurance plans are accepted.

In-room medical care services are also available. Touch FRONT DESK on your in-room phone for assistance. For your safety, special containers are provided, upon your request, by Housekeeping for disposal of hypodermic needles and razor blades.

GROCERIES

A selection of grocery items, snack items, sodas, beer, wine and personal items are available in the Screen Door General Store. Touch 7-6278.

HOUSEKEEPING

Our Housekeeping department is here to assist you during your

stay. For special services, including bed boards, extra pillows and blankets, highchairs, baby cribs (for crib safety information, please contact HOUSEKEEPING), disabled aids, extra hangers, towels, to have your room cleaned at a specific time or no service, Touch HOUSEKEEPING/MAINTENANCE on your in-room phone. Towels placed on the floor or in the tub will be replaced with clean ones. If you would like to use your towels again, place them back on the towel bar. During your stay at most of our resorts, bed sheets are changed every four nights or upon request.

HOUSEKEEPING SERVICE SCHEDULE FOR DVC MEMBERS

If you are staying seven nights or less: You will receive trash and towel service on the fourth day of your stay. Trash will be emptied and towels replaced. If you are staying more than eight nights: You will receive full housekeeping service on the fourth day of your stay and trash and towel service on the eighth day of your stay. On the twelfth day you will receive another full clean and on the sixteenth day you will receive the trash and towel again. A "start up" selection of amenities has been provided in your vacation home. Additional supplies can be delivered for a nominal fee. Additional Tide-\$1.00; additional towels-\$6.00; additional soap and shampoo-\$5.00; and additional coffee-\$5.00. If you would like additional service, Touch 12 on your phone. 24 hour notice is required. The charges are as follows: A Full Clean for Studio-\$30; One Bedroom-\$45; Two Bedroom-\$60; Grand Villa-\$75.

ICE

Ice machines are located on each floor near the elevators.

INTERNET SERVICE

High-Speed Internet Access is available in every Guest room. Consult the information sheet in your room for details. Also, Wireless Internet Access is available in the Main Lobby, main

Conference Center common areas, Concierge level and by the Luna Park Pool. Ask at the Business Center for details.

LAUNDRY AND DRY CLEANING

Laundry bags and laundry lists are located in the closet. One day service is available if received by 8:30 a.m. and will be returned by 7:00 p.m. Touch HOUSEKEEPING/MAINTENANCE for laundry pickup. Self-service laundry facilities are located on the third floor next to the elevators at The Inn and the first floor next to Muscles & Bustles Health Club at The Villas.

LOST AND FOUND

For assistance, stop by Concierge located in the lobby or Touch 7-5116 between the hours of 9 a.m. and 5 p.m. Monday through Friday.

LUGGAGE ASSISTANCE

Luggage assistance is available through Bell Services. Touch LUGGAGE/VALET SERVICE on your in-room phone. Gratuity not included.

MAIL/STAMPS

Mailboxes can be found in the lobby of *Disney's BoardWalk* Resort next to the Bellstand. Stamps may be purchased at Dundy's Sundries.

PRIVACY

If you do not wish to be disturbed while in your room, please place the Privacy Please sign outside your door and bolt the special lock to exclude all keys.

TAXI SERVICE

Touch 407-422-2222

VALET PARKING

For assistance with your vehicle, Touch LUGGAGE/VALET SERVICE on your in-room phone. Please have your valet receipt available. Gratuity not included.

VALUABLES

Key-operated wall safes are located in every Guest room. Safekeeping boxes are also available at the Front Desk.

RECREATION

FISHING

If you're hooked on fishing, then don't miss the boat. Take our two-hour guided fishing tours on Crescent Lake and Lake Hollywood. You'll be escorted to the best spots to catch whopper-sized big mouth bass, catfish and other fresh water fish. The excursion includes all the fishing gear you need as well as complimentary beverages. Tours run every morning and a 24-hour notice is required. Children's fishing programs are also available. For reservations and information, Touch RECREATION or call 407-WDW-PLAY (407-939-7529).

IN-LINE SKATING AND SCOOTERS

Florida law does not permit in-line skating on roadways, pool decks or parking lots. Please see a Resort Recreation Cast Member for information concerning appropriate in-line skating and scooters, as well as locations.

MASSAGE & HEALTH CLUB

Maintain your physique with Life Fitness, state-of-the-art exercise equipment at our

Muscles & Bustles Health Club. Our steam room, sauna and massage therapies are available to increase flexibility and enhance overall relaxation. Muscles & Bustles is located adjacent to the Side Show Games, facing the courtyard green, and is for the use of **Disney's BoardWalk Inn** and Villas Guests at no additional charge. Touch 7-2370 for further assistance.

SIDE SHOW GAMES ARCADE

Let the games begin! Test your hand at our wide assortment of classic stand-up and skill games at the Side Show Games, located next to Muscles & Bustles Health Club. With a little bit of the old, there's also a little bit of the new as we feature a number of the latest video games for all ages.

MARINA

Get your sea legs into shape at the Bayside Marina. A world of watercraft is available to tour the waters of Crescent Lake and adjoining waterways. Enjoy a leisurely jaunt with your family in a SunTracker family

pontoon boat, or arrange for a 2-hr guided fishing adventure which includes all fishing gear as well as complimentary beverages. For reservations call 407-WDW-PLAY. All fishing is on a catch-and-release basis. No live bait. For some exciting motorboat action, spend time hopping over waves in a Sea Raycer by Sea Ray® mini power boat. These and other nautical experiences await you at the Bayside Marina.

SWIMMING

For your safety and enjoyment, diapered children are required to wear swim diapers or rubber pants when using any pool at the **Walt Disney World® Resort**. Swim diapers are available in our merchandise locations for your convenience.

TENNIS

If you're ready to make a "racket," enjoy our two lighted, surfaced tennis courts located by **Disney's BoardWalk Villas**. The courts are free to all **Disney's BoardWalk Inn** and Villas guests. Reservations can be made at Community Hall. Rental equipment is available.

For more information on golf, waterskiing, parasailing, trail rides and other recreational activities, please pick up a Disney Recreation brochure at your Lobby Concierge desk.

SHOPPING

DUNDY'S SUNDRIES

For those little things in life. Come to Dundy's for film, gifts, **Disney's BoardWalk** Resort logo merchandise, souvenirs, books, magazines and personal items. Located in the Main Lobby. Open from 7:00 a.m. until 11:00 p.m.

SCREEN DOOR GENERAL STORE

Visit our old-fashioned, friendly neighborhood General Store for groceries, dry goods, snacks and beverages. We'll be looking for you! Open daily from 8:00 a.m. until 11:00 p.m.

THIMBLES & THREADS

A haberdashery of fashions, watches and accessories for women and children with impeccable taste. Open from 8:00 a.m. until 11:00 p.m.

DISNEY'S CHARACTER CARNIVAL

Mickey, Minnie and all the gang are down at **Disney's BoardWalk**! Find all your favorite Disney characters in a wide array of apparel and accessories, plus a huge selection of Disney merchandise for all ages. Open from 8:00 a.m. until 11:00 p.m.

Wyland Galleries

The contemporary American style of Wyland is at the BoardWalk. Wyland Galleries displays this distinctive movement in environmental art, depicting marine animals in their beautiful natural settings. Over 92 Wyland murals are seen worldwide by 1 billion people each year. Browse through the Gallery and enjoy 13 World Renowned Artists for yourself.



Disney's BoardWalk Resort is a smoke-free environment except for designated outdoor smoking locations. A \$250 - \$500 room recovery fee, plus tax, will be charged for smoking in Guest rooms, on balconies, or on patios.

SWIMMING

LUNA PARK

Splish and splash at Luna Park, our 190,000 gallon pool that harkens back to the days of a 1920's amusement park. Ride the slipriest slide around, the 200 foot long Keister Coaster. Fun noodles are available for daily rentals. The Luna Park pool complex is reserved for guests of the **Disney's BoardWalk Inn** and Villas only. Stop by Community Hall for swimmer's aids. In consideration of others, please do not leave personal items, including pool towels, to reserve pool chairs.

VILLA AND INN POOLS

For those guests who like to enjoy an away-from-it-all swim, we have another pool located adjacent to the Community Hall, and a third pool at the outer edge of the **Disney's BoardWalk Inn**-nestled amongst the serenity of The Rose Courtyard. Lifeguards are not on duty.